

#### DISCLAIMER

The following presentation contains forward-looking statements that reflect management's current views with respect to future events. Such statements are subject to many risks and uncertainties. If the assumptions underlying any of these statements prove incorrect, then actual results may be materially different from those expressed or implied by such statements. For further details, please refer to the disclaimer at the end of the presentation.

#### FOUNDER OF THE

# LIGHT COMMERCIAL VEHICLE SEGMENT



#### VAN PORTFOLIO STRONGLY FOCUSED ON UPPER SEGMENTS

#### SHARE OF OVERALL SALES



>400K

DELIVERED in 2022

#### THE VAN BUSINESS IS COMMERCIALLY ATTRACTIVE

#### MARKETS

Strong and growing

Development LCV-market +25% expected in core markets, from 2022 through to 2030\*

#### CUSTOMERS

Knowledgeable and loyal

Mostly B2B customers

#### PLAYERS

Stable and concentrated

Top-3 players in Europe dominate approx. 70% of the market

#### **PRODUCTS**

Periodically lower capital intensity and long lifecycles

Fewer architectures, lifecycles of > 10 years, focus on re-use





#### MERCEDES-BENZ VANS ENJOYS A UNIQUE POSITION

Exceptional top-end product identity

STRENGTHS TODAY Best mix, strongest pricing, highest residuals

Favourable channel mix

Balanced market coverage

Highest buyer loyalty

Strong synergies with Mercedes-Benz Cars

Lead the industry to all-electric future

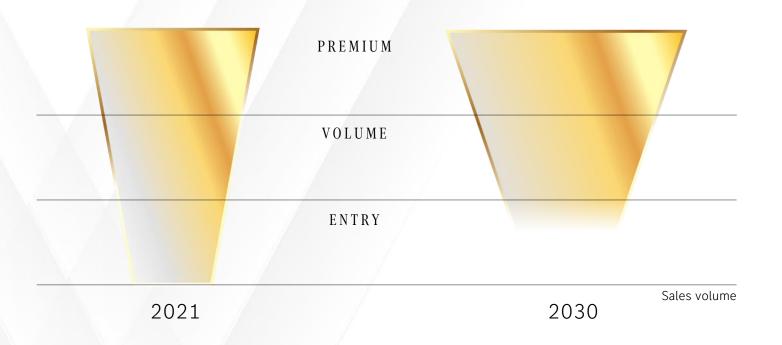
Grow top-end positioning even further

Expand profitable growth in U.S. and China

OPPORTUNITES AHEAD Address manufacturing footprint

Lower cost structure

#### WE OFFER THE WORLD'S MOST DESIRABLE VANS AND SERVICES



FOCUS ON PREMIUM SEGMENTS IN EACH INDUSTRY

#### PRIVATE VANS: ENHANCING THE TOP-END OF OUR PORTFOLIO



### COMMERCIAL VANS: FOCUSED ON AND SUCCESSFUL IN THE MOST PROFITABLE SEGMENTS



### COMMERCIAL VANS: FOCUSED ON AND SUCCESSFUL IN THE MOST PROFITABLE SEGMENTS





## AMBITION 2039

We have made a strong commitment to climate protection

#### NET CARBON-NEUTRAL FLEET OF NEW VANS

2022

2026

2030

2039

Net carbon-neutral production at our own plants worldwide

RAW MATERIALS

up to 20% BEV share

LOGISTICS

> 50% BEV share\*

Net carbon-neutral fleet of new vans over the entire life cycle



#### ELECTRIFICATION ROADMAP

2010

Introduction of first electric Vito 2023

Electrification of every Van segment & presentation of new eSprinter

2026

Launch of all-new, electric-only architecture VAN.EA

2030

> 50% share of battery electric vehicles\*



#### LEVERAGING OUR STRENGTHS TO DELIVER INDUSTRY-LEADING PROFITABILITY

2022

SALES

415.3

K units

+8% (2021: 386.2)

Q1/2023

98.9

K units

+12% (Q1/22: 88.5)

REVENUE

17.2

EUR bn

+17% (2021: 14.7)

4.6

EUR bn

+25% (Q1/22: 3.7)

EBIT ADJUSTED

1.9

EUR bn

+57% (2021: 1.2)

719

EUR m

+54% (Q1/22: 466)

ROS ADJUSTED

11.2

percent

+2.9%p (2021: 8.3)

15.6

percent

+3.0%p (Q1/22: 12.6)

#### INTENSIFYING OUR FOCUS ON COST COMPETITIVENESS

#### PRODUCTS AND TECHNOLOGY

Substantial reduction of complexity

Increased commonality across Vans products

Tailored, cost-focused components optimised for LCVs

Commonality with car modules to drive synergies

#### MANUFACTURING

Intensified management approach to manufacturing and optimisation of plants

Strong focus on performance and HPV

Reorganisation of footprint with new, pure-electric LCV plant in Jawor, Poland

#### FIXED COSTS AND OVERHEAD

Streamlined processes

Digitalisation

Synergies with Mercedes-Benz Cars

#### UNIQUELY POSITIONED IN AN ATTRACTIVE INDUSTRY, INTENSIVELY FOCUSED ON VALUE CREATION

An exceptional portfolio of products, geared towards upper segments

Unique and continuously highest pricing power

Highest level of brand attractiveness and loyalty

Targeted focus on the most profitable markets

Intensified cost focus and footprint optimisation

Highly ambitious technology roadmap to lead the industry to all-electric future

#### MERCEDES-BENZ VANS STRATEGY

#### WE OFFER THE WORLD'S MOST DESIRABLE VANS AND SERVICES

#### TARGET

premium segments and focus on profitable growth

#### **EMBRACE**

customers and grow lifetime revenues

#### LEAD

in electric drive and digital experience

#### LOWER

total cost base and improve industrial footprint

Guided by economic, environmental and social sustainability
Accelerated by digitalisation and data-driven business
Driven by a highly qualified and motivated team

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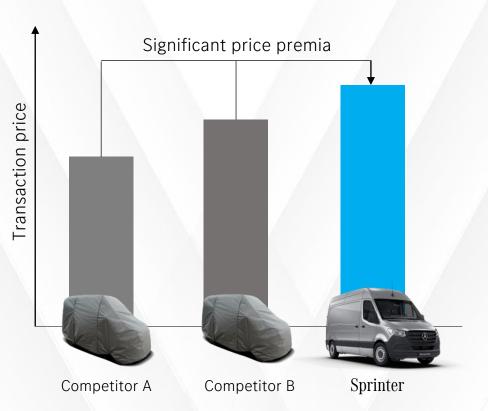
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SUSTAINABILITY

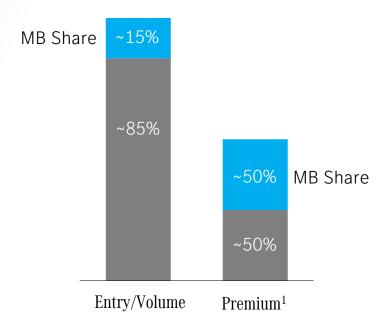
TECHNOLOGY

### MERCEDES-BENZ VANS HAS THE INDUSTRY'S STRONGEST PRICING POWER



#### Price Premium

Sprinter vs. main competitors cash transaction price 2022, Germany



### Mercedes-Benz Vans share by segment

Total midsize & large van market in 2021, Germany

#### REGIONAL SALES SPLIT & COMPREHENSIVE PORTFOLIO



### II. CHANNELS: PROFITABLE SALES CHANNEL MIX

70%
SHARE OF RETAIL AND
SMALL FLEET BUSINESS\*

30%
SHARE OF
LARGER FLEET BUSINESS\*



### III. PRODUCTS: AIMING FOR PROFITABLE GROWTH IN MOST IMPORTANT REGIONS

#### **EUROPE**

Strengthening our position

Expansion into premium segments with potential, e.g. camper vans



#### USA

Aiming to substantially increase our sales by 2030

NEW: Offer of VAN.EA private midsize van in the U.S.



#### CHINA

Significant growth potential for private Vans



VAN.EA private midsize van in unparalleled luxury positioning



### IV. INDUSTRIES: OFFERING TAILOR-MADE VEHICLES WITH PARTNERS



#### OUR VANS - THE PERFECT BASIS FOR UPFITTING SOLUTIONS

#1
OEM RANKING\*

> 75%
SHARE OF UPFITTED LARGE VANS



#### OUR VANSOLUTION PARTNERS: COMMITTED TO OUR SUSTAINABILITY AMBITION

















Tremonia











### 16, 2023

#### OUR PRODUCTS KEEP THE WORLD RUNNING



Private Usage



Services & Crafts



Rental



Deployment & Municipal



Recreational Vehicles



Manufacturing

Private 20%\*

#### Commercial 80%



**CEP & Logistics** 



Trade & eGrocery



Construction



People Mover

Ordered according to sales volume of Mercedes Benz Vans in Germany 2021



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#### RESILIENT BUSINESS BUILT ON STRONG RELATIONSHIPS

Most loyal customer base

74%

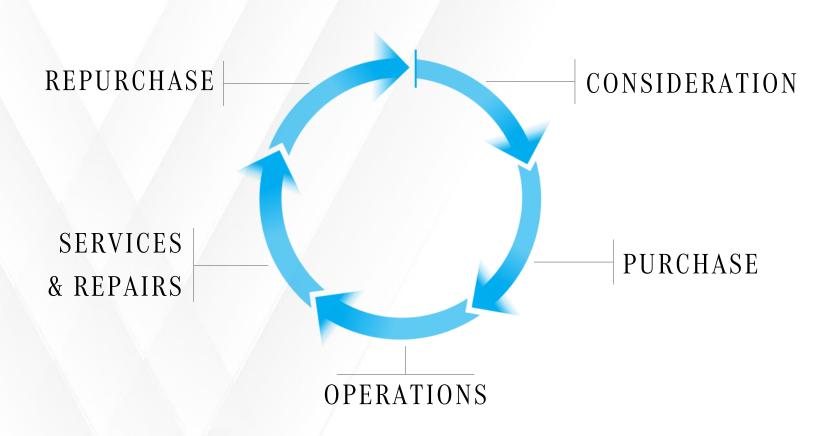
Repurchase rate Mercedes-Benz Sprinter (Europe, 2021)\*

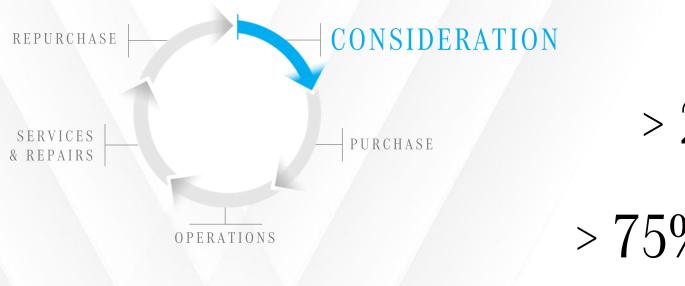
Highly trusted commercial customer service

> 70%

service retention (vehicle age 0-4 yrs. – Europe, 2022)





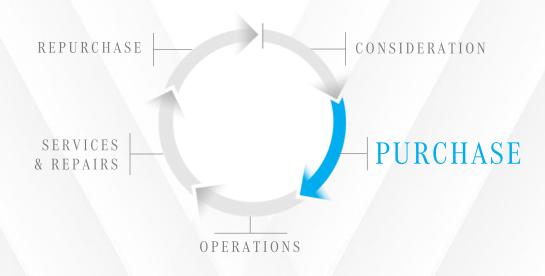


BY 2026\*:

> 20% online sales

>75% direct sales in Europe

20 direct sales markets globally

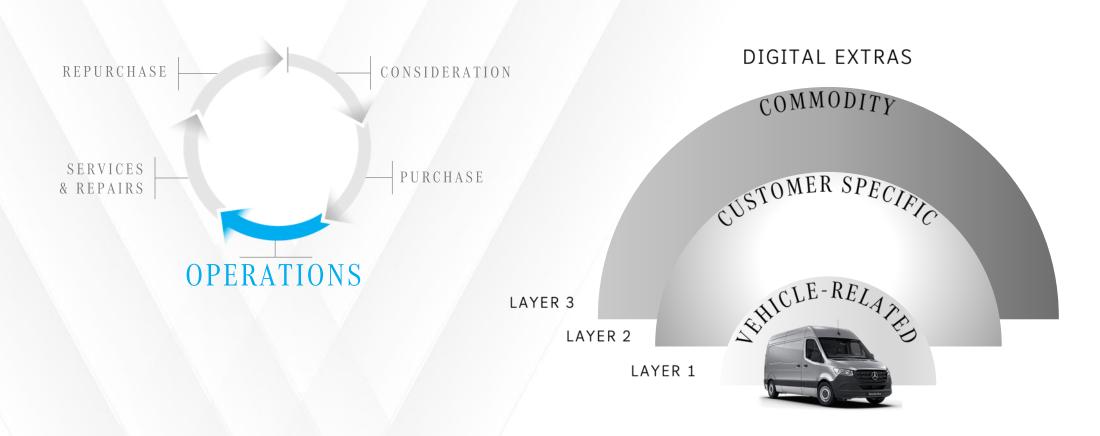


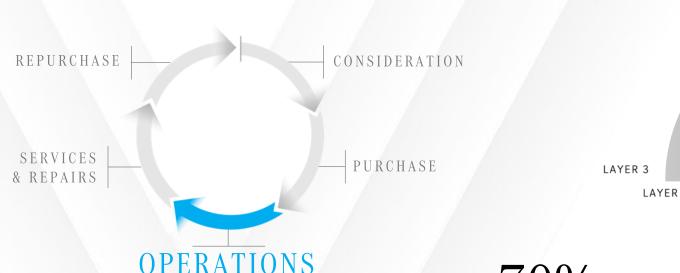
Sales and customer service satisfaction rating

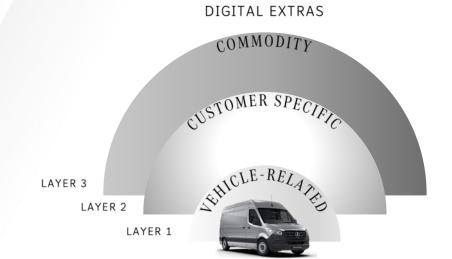


4.5 / 5

Today\*





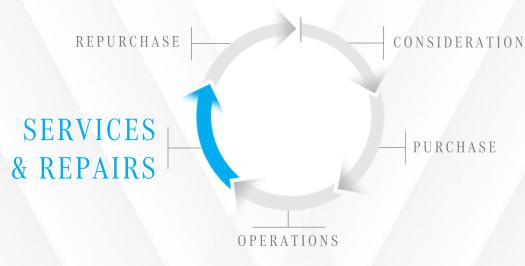


70% connected vans in 2022 in core markets

 $\sim 30$  digital extras in 2023

Relevant incremental EBIT contribution going forward

# FOCUSED ON ATTRACTING AND RETAINING LIFELONG CUSTOMERS



> 4,200 retail locations
+ additional mobile repair

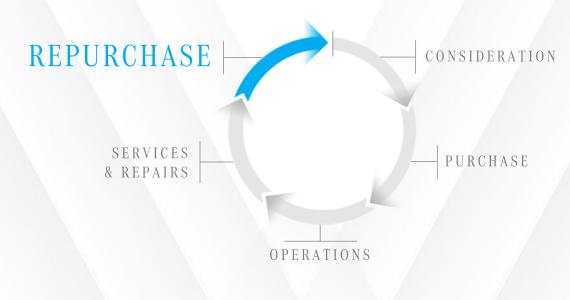
~ 30 min average drive time to next retail location in Europe

> 50% service contracts

Mercedes-Benz Vans Uptime: vehicle data from

>4,000 data points

# FOCUSED ON ATTRACTING AND RETAINING LIFELONG CUSTOMERS



74% Sprinter repurchase rate in 2021 in Europe

+ Retrieval & reorder

+ Financial service offerings

## MERCEDES-BENZ VANS STRATEGY

#### WE OFFER THE WORLD'S MOST DESIRABLE VANS AND SERVICES

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premium segments and focus on profitable growth

EMBRACE

customers and grow lifetime revenues

LEAD

in electric drive and digital experience LOWER

total cost base and improve industrial footprint

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# ATEGY UPDATE: MERCEDES-BENZ VANS

## PIONEER: OUR FIRST ELECTRIC VAN STARTED EARLY







AY 16, 202

## eSPRINTER EFFICIENCY TEST DRIVE FROM LAS VEGAS, NEVADA, TO LONG BEACH, CALIFORNIA



# GROWING STRONGLY WITH A FULL RANGE OF PRIVATE AND COMMERCIAL VANS

TO PRESENT

> 40,000

eVans sold

TARGET 2026

up to 20%

BEV share

TARGET 2030

> 50%

BEV share\*



# TRATEGY UPDATE: MERCEDES-BENZ VANS

## EFFICIENCY IS THE NEW CURRENCY

DRIVETRAIN

TYRES

CHASSIS

THERMAL MANAGEMENT

ELECTRICAL SYSTEM & EE

AERODYNAMICS

MATERIAL CONCEPT

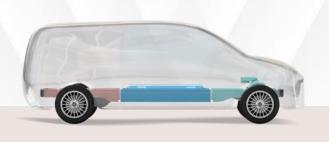


VAN.EA PRIVATE

VAN.EA COMMERCIAL

AY 16, 2023

# VAN.EA: HIGH DEGREE OF MODULARITY TO MEET CUSTOMER REQUIREMENTS



> 50% reduction of body in white variants





LUXURY PRIVATE VAN

# TARGETING LEADERSHIP IN ELECTRIC DRIVE AND DIGITAL EXPERIENCE

ELECTRIC DRIVE

VAN.EA is our new, purpose-built EV architecture – for midsize and large vans, private and commercial.

MB.OS

With our Mercedes-Benz Operating System we will offer even more digital extras for our customers including B2B-specific solutions & access to third-party apps.

AUTOMATED DRIVING

With the launch of VAN.EA-based vehicles, we will provide SAE Level 2 capabilities. Our ambition: Starting by end of the decade, SAE Level 3 for private customers and Level 4 for commercial customers.

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# OUR OBJECTIVE: INDUSTRY-LEADING PROFITABILITY

## RAISING OUR AMBITIONS LEVEL: TACKLING COSTS AT ALL LEVELS



COMPANY

FIXED COSTS

-20%\*

Processes

Digitalisation

Synergies



**OPERATIONS** 

HOURS PER VEHICLE (HPV)

-25%\*



**PRODUCTS** 

PORTFOLIO VARIANTS

-30%\*

## FINANCIALS: STARTING FROM A STRONG POSITION

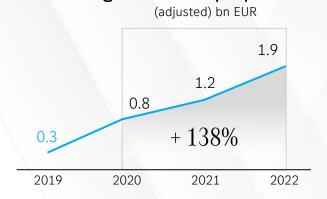
#### Controlled growth in sales



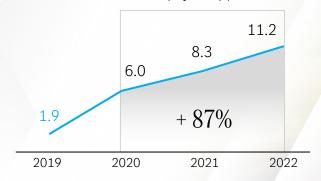
#### Strong revenue improvement



#### Significant step up in EBIT



## Double-digit margins ROS (adjusted) percent



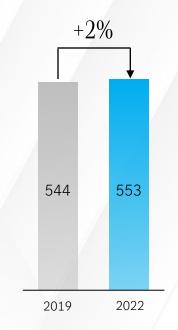


## RAISING ASP WITH CONTROLLED COSTS

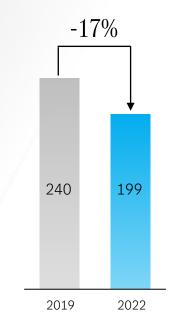




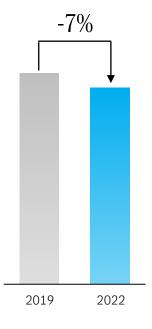
# Research & Development



# Investment in plant, property & equipment



#### **Fixed Costs**



RESILIENT BUSINESS BASED ON STRONG REVENUE STREAMS

Net pricing

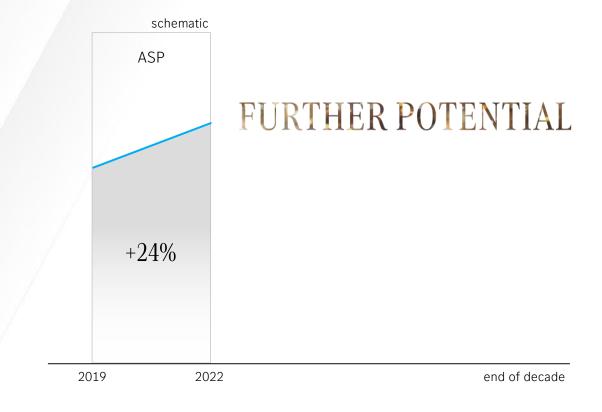
KEY LEVERS

Positive mix

Direct sales model

Digital extras

Customer service & parts



## INVESTING IN OUR ELECTRIC AND SOFTWARE-DRIVEN FUTURE

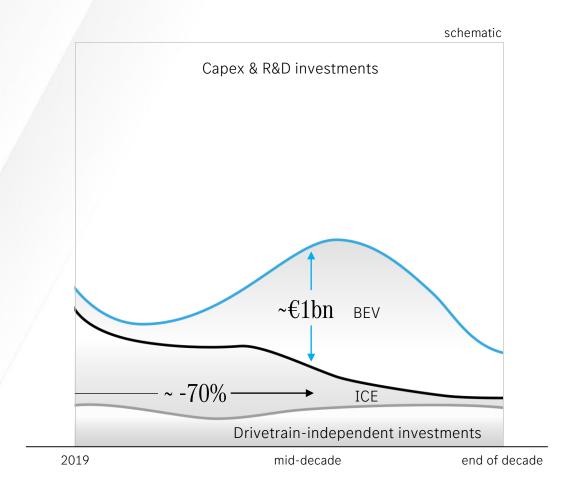
#### KEY LEVERS

Radically reduced ICE investments

Ramp-up of VAN.EA BEV & software investments

Investments in future production network

Investment reduction by the end of the decade



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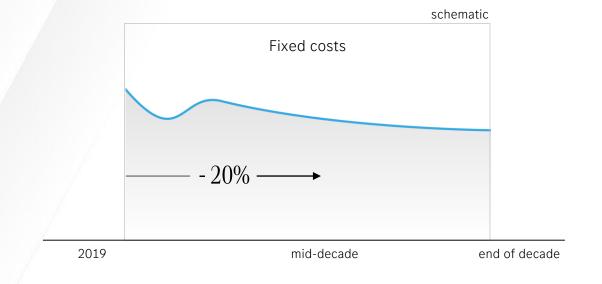
## FIXED COST REDUCTION AT ALL LEVELS

### KEY LEVERS

Streamlined processes

Digitalisation

Synergies with Mercedes-Benz Cars



## VARIABLE COST REDUCTION AT ALL LEVELS

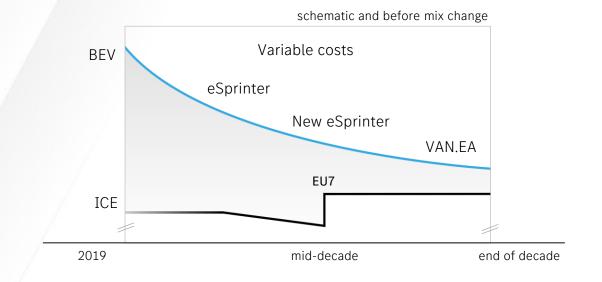
### KEY LEVERS

Reorganised industrial footprint

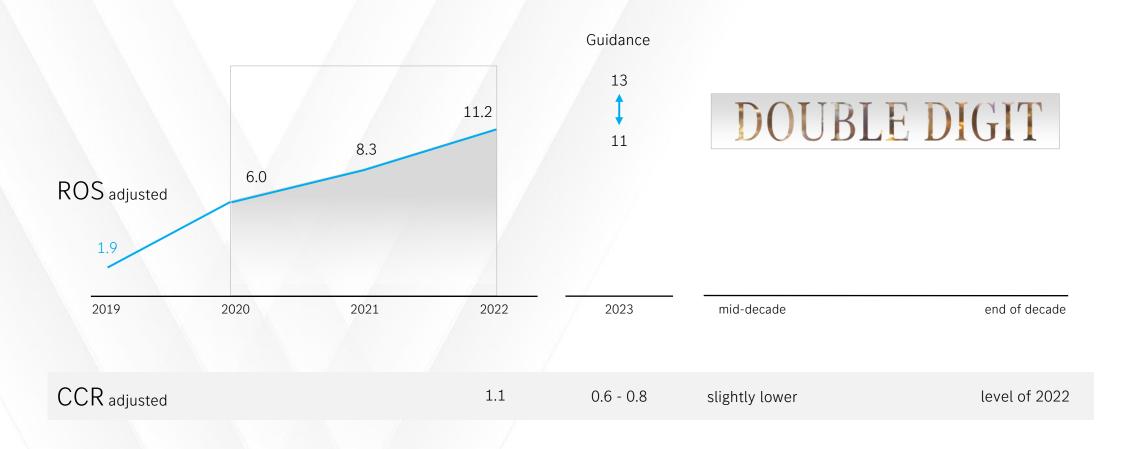
**HPV** improvements

Complexity reduction

Battery cost improvements



## OUR FINANCIAL AMBITIONS FOR MERCEDES-BENZ VANS



## MERCEDES-BENZ VANS STRATEGY

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HIGH-MARGIN SEGMENTS

STABLE PROFIT
STREAMS

BEST-IN-CLASS TECHNOLOGY

HIGHEST PROFITABILITY

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