# WE ARE THE ARCHITECTS OF OUR OPERATING SYSTEM

STRATEGY UPDATE: MERCEDES-BENZ OPERATING SYSTEM

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Chief Executive Officer Mercedes-Benz

The following presentation contains forward-looking statements that reflect management's current views with respect to future events. Such statements are subject to many risks and uncertainties. If the assumptions underlying any of these statements prove incorrect, then actual results may be materially different from those expressed or implied by such statements. For further details, please refer to the disclaimer at the end of the presentation.

Let's start with the essence of our strategy

# WE WILL BUILD THE WORLD'S MOST DESIRABLE CARS

#### Think

and act like a luxury brand

#### Focus

on profitable growth

#### Expand

customer base by growing Top-End Luxury

#### Embrace

customers and grow lifetime revenues

#### Lead

in electric drive and digital experience

#### Lower

cost base, improve industrial footprint and increase supply chain resilience

Driven by a highly qualified and motivated team Sustainability, integrity and diversity as our foundation Let's start with the essence of our strategy



# WE ARETHE ARCHIECTS

SPECIFY

DESIGN

DEVELOP

PROCURE/ PARTNER

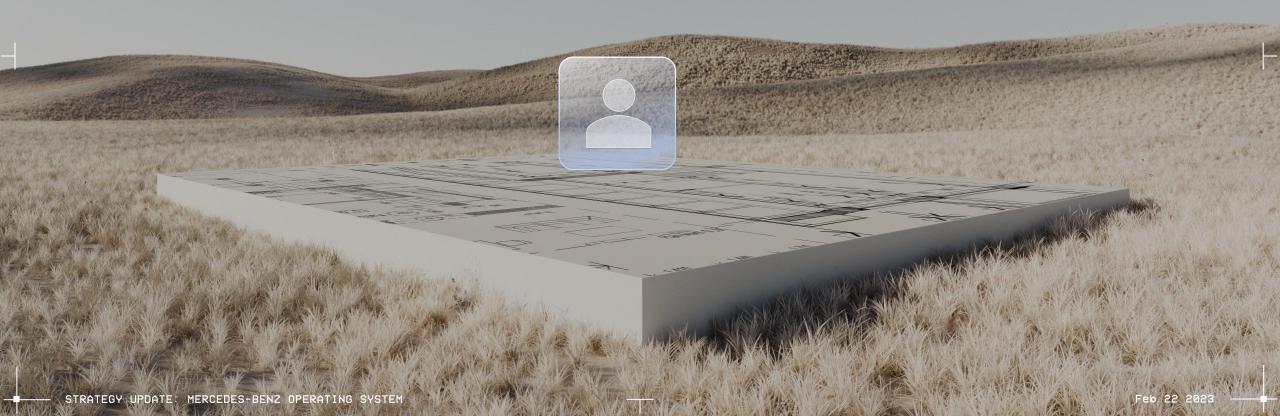
INTEGRATE

UPGRADE

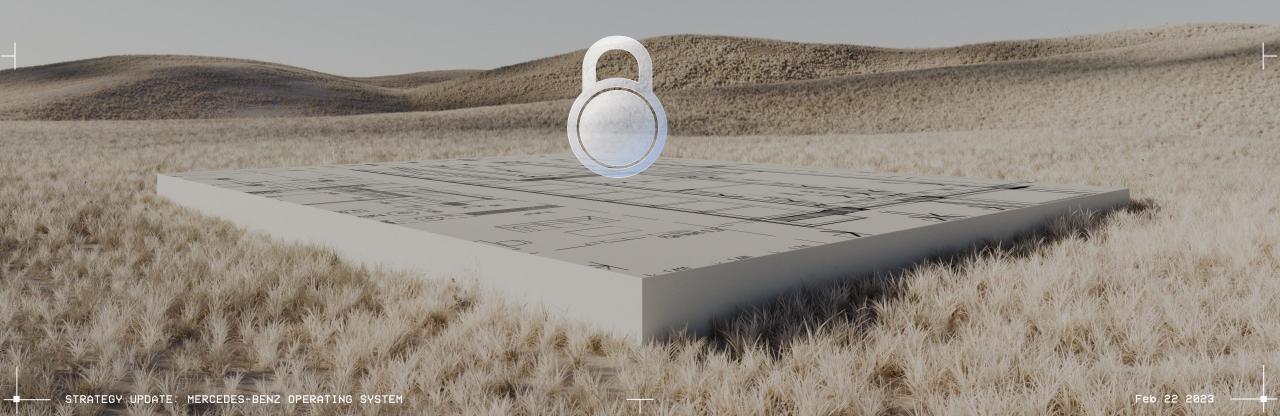
# 1. PURPOSE-BUILT AND OPEN TO PARTNERS



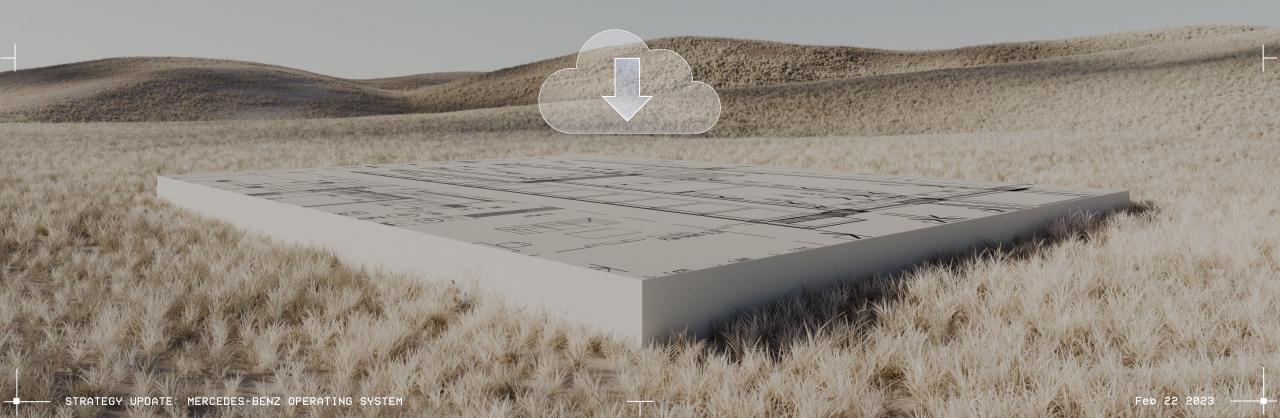
# 2. PERSONALIZED SERVICES THROUGH ONE UNIQUE MERCEDES ME ID



# 3. PRIVACY-BY-DESIGN FROM THE VERY BEGINNING



# 4. FULL OVER-THE-AIR UPDATABILITY AND DECOUPLED SOFTWARE AND HARDWARE RELEASES





With our operating system, our aim is to deliver economic value through:



Delighting our customers with an extraordinary experience

The most desirable

## **HARDWARE CANVAS**



83

Delighting our customers with an extraordinary experience



... for the most desirable

### SOFTWARE CONTENT

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Delighting our customers with an extraordinary experience



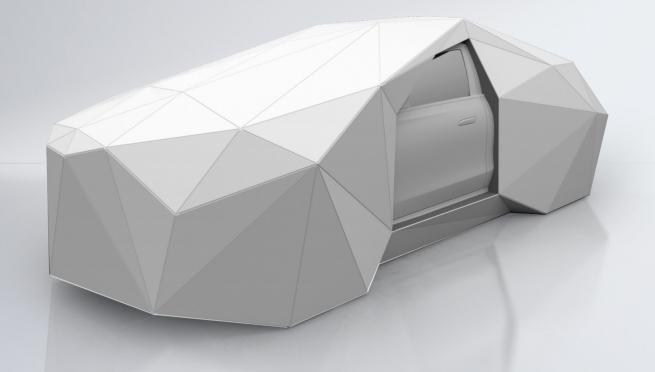
... for the most desirable

SOFTWARE CONTENT

Celebrating the interior world premiere: All-new E-Class as a precursor of MB.OS

Adapting to your

# **ROUTINES**

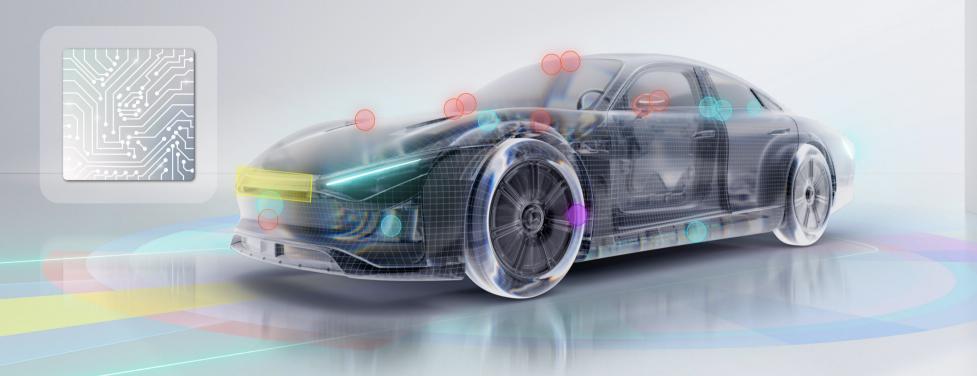


STRATEGY HEROFIES-RENZ OPERATING SYSTEM

We are building it intelligent, automated and exceptionally safe

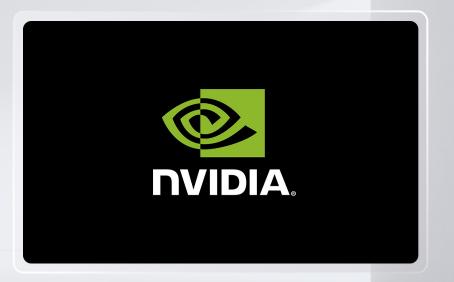
Equipping each Mercedes with a

# SUPERCOMPUTER AND A COMPREHENSIVE SENSOR SET



STRATEGY LIPDATE: MERCEDES-BENZ OPERATING SYSTEM





With MB.OS, our aim is to deliver economic value through:

A SUPERIOR
PRODUCT
EXPERIENCE
FOR OUR
CUSTOMERS

A PLATFORM
THAT CONNECTS
ALL PARTS
OF OUR
BUSINESS

Our software-driven enterprise starts with car software - but it doesn't end there



It's about the operating system of our entire business

We're connecting the elements to build an INTEGRATED NETWORK

### We are the architects

\_\_\_

**OUR PROMISE:** The world's most desirable cars

**OUR OPPORTUNITY:** Outstanding products & improved enterprise productivity

**OUR CONVICTION:** Software a core competence

**OUR REALISM:** Technology partnerships essential

**OUR VISION:** Future proofing our valuable real estate

**OUR FOCUS:** Delivering MB.OS for the launch of MMA

### Disclaimer



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