



Mercedes-Benz

Recommendations for optimum video communication functionality and notes on technical testing

The minimum technical requirements for a live video communication to the virtual Annual General Meeting are an internet-capable terminal with camera and microphone and a stable internet connection.

To ensure optimal functioning of video communication, please note the following points and requirements:

1. Technology

Please make sure that you have a stable internet connection. Bandwidths should be 5 Mbit/s (upload) and 10 Mbit/s (download). We recommend using 15 Mbit/s or more. Please do not use the internet with other devices in your household during video communication and close all bandwidth-intensive and computing-intensive applications on your terminal before using video communication. In particular, other open video applications can lead to a connected headset or the camera failing to activate.

Leave the VPN connection switched off, as connecting via an active VPN connection can reduce the transmission quality of your live presentation.

Please set the terminal to landscape format and place the integrated or wired camera at eye level. Position the terminal so that it does not shake. Using a headset with a microphone can minimize background noise and improve audio quality.

You may use any of the latest versions of common browsers, such as Google Chrome, Mozilla Firefox, Microsoft Edge and Safari.

2. Checking functionality

After you have registered a request to speak or to submit a motion in the InvestorPortal and once your request has been processed, you will be shown a "Enter Waiting Room" button below the livestream at the appropriate time. Please note that this may take some time depending on the number of requests from other shareholders. You will then enter the virtual waiting room via this button. Please remain in the waiting room until a technician (operator) contacts you to check the technical functioning of your video communication system (image and sound). Please remain in the waiting room, where you can also follow the Annual General Meeting in picture and sound. Please note that you will be visible and audible to the operator in the waiting

room during the entire waiting time. After a successful function test, you can switch off your camera and microphone, if desired, until your live presentation at the virtual Annual General Meeting. Please direct any questions to the operator.

3. **Connection to the meeting**

The chairperson of the meeting will announce your live presentation. After your name has been called, you will be connected live to the Annual General Meeting. Please make sure that your camera and microphone are turned on again. You can begin your live presentation as soon as the chairperson of the meeting gives you the floor.

More tips for your live presentation:

1. Find a quiet room or area for video communication so that you are not disturbed by other people or pets during the live feed. The background should be neutral and respectable.
2. Please make sure that the lighting is good. Indirect or diffuse light from the front or slightly from below is ideal. Please avoid light from behind or light from the side (e.g. through a bright window).
3. Check in advance if your equipment works (audio and camera test) and use the optimal setting options.