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Elizabeth ("Liz") Centoni

Palo Alto, California, USA
Executive Vice President and Chief Customer Experience Officer, Cisco Inc., USA (listed)
Nationality: US-American

Liz Centoni was born in Mumbai in 1964. She holds a Bachelor of Science in Chemistry from the University of Mumbai and a M.B.A. from the University of San Francisco.

Liz Centoni has held many leadership roles at Cisco including Senior Vice President and General Manager of Cisco's Cloud, Compute, and IoT businesses, where she drove the business and engineering strategies for the global portfolios. She was instrumental in developing, executing, and evangelizing Cisco's IoT portfolio strategy in Industrial IoT, Edge Intelligence and SaaS-based cellular connectivity platform for devices ranging from Connected Cars to Smart meters, driving profitable growth and leading Digital Transformation initiatives. In Cloud and Computing Systems, Liz led the team to define and execute the strategy to enable customers' operating model needs in Hybrid Cloud. She has also held multiple engineering roles, leading global teams, building software and central engineering services, and executing engineering plans with feature velocity, quality, and a focus on delivering customer outcomes.

As Cisco's Chief Strategy Officer, Liz helped to drive the multi-national digital technology corporation's overall strategic direction. As General Manager of Applications, she was responsible for the business strategy and development efforts for the SaaS portfolio that powers optimized experiences for customers' applications, which are increasingly central to their businesses in today's digital, cloud-first world. Liz also led Outshift by Cisco, a team incubating emerging technologies to create new markets and businesses for Cisco. She is a voting member of Cisco's Investment review board which directs the company's efforts with startups and the global venture community.

Liz Centoni currently serves as the Executive Vice President and Chief Customer Experience Officer at Cisco. In this role, she leads a team of 20,000 who are helping customers transform, differentiate, and accelerate their business value through a broad portfolio of software, subscription, and lifecycle services. She has a passion for applying technology to facilitate and

support customer success and adoption across the entire portfolio, and ultimately deliver unparalleled experiences in new and innovative ways.

Liz Centoni is an active mentor and sponsor of underrepresented groups, including serving as Cisco's Global Executive Sponsor for the Women in Science and Engineering (WISE) program.

Liz Centoni is a member of the following further legally mandatory supervisory boards and comparable supervisory bodies:

- Mercedes-Benz AG
- Workday Inc. (listed)